



PATRICIA S. PLOEHN, LCSW  
Director

County of Los Angeles  
DEPARTMENT OF CHILDREN AND FAMILY SERVICES

425 Shatto Place, Los Angeles, California 90020  
(213) 351-5602

Board of Supervisors

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October 18, 2006

To: Mayor Michael D. Antonovich  
Supervisor Zev Yaroslavsky, Chair Pro Tem  
Supervisor Gloria Molina  
Supervisor Yvonne B. Burke  
Supervisor Don Knabe

From: *Patricia S. Ploehn*  
Patricia S. Ploehn, LCSW  
Director

**APRIL 18, 2006: BOARD AGENDA ITEM #24: WRAPAROUND CONTRACTS AND KNABE AMENDMENT FOR DCFS TO REPORT BACK TO THE BOARD IN SIX AND TWELVE MONTHS**

This report is written in response to Supervisor Knabe's oral amendment on April 18, 2006 regarding Wraparound contracts. Your Board directed the Department of Children and Family Services to report in six months on the contract funding, monitoring and performance measures for the Wraparound contracts.

On May 1, 2006, the Los Angeles County Wraparound Program entered its third phase of expansion, with the addition of 27 new service providers joining the eight previously contracted providers. With this expansion in the number of providers, the Wraparound program expects to increase its services to eligible families in Los Angeles County from the 553 children being served as of May 1, 2006 to more than 800 children by the end of the first contract year.

To insure fidelity of the Wraparound process, all of the new Wraparound staff hired by the providers (over 200 as of August 30th) completed mandatory training before having any contact with a referred family. In addition to the required training on "The Elements of Wraparound," staff was also trained in "Individualized Resource Planning," "The Role of the Child and Family Specialist," "Facilitating Change," and "The Role of the Parent Partner."

**Funding**

Expenditures for the first three-month period (May through July) of the new Wraparound contract totaled \$5,320,400. As previously reported to your Board, the current Wraparound Case Rate of \$4,184 per child per month was calculated based on actual expenditure reports provided by the Phase I and II Wraparound providers. Please see Attachment A, which shows the actual Wraparound case rate calculation.

## **Monitoring**

The Department recently completed follow-up activities regarding our administrative reviews of the Phase I and II providers, and administrative reviews of the 27 newly contracted providers will begin in November. All of the currently contracted Wraparound providers will be audited to ensure contract compliance beginning in January 2007.

The Auditor-Controller's Office is currently reviewing the Wraparound Program and the Administrative Performance Measures instrument/tool that will be used to complete the Administrative Reviews and Audits of the contracted agencies. Additionally, the Auditor-Controller's Office is completing their fiscal monitoring of the Phase I and II providers and will continue that process with the newly contracted providers.

The quality of Wraparound services being provided is monitored by the Interagency Screening Committees (ISC) which are staffed by Wraparound Liaisons from the Departments of Children and Family Services, Mental Health and Probation. The ISC teams have been trained to perform this monitoring and to review the plan of care for each child enrolled in Wraparound every six months.

## **Performance Measures**

The new Wraparound contracts include specific outcome/performance measures that stem from the Department's three primary goals of permanency, safety and well being. Beginning at the end of October 2006, the contracted agencies will be providing the Department with quarterly reports that capture their progress in achieving the following goals and outcomes:

### Permanency Program Goal and Outcome

- **Children in Wraparound shall achieve permanency through outcomes of the Wraparound process/approach.** The data collected will assess the Wraparound process/approach as to how it applies to the following Outcome Indicators:

Graduation from Wraparound; stability of children in the family setting six months after graduation from Wraparound; and families able to care for their children with community-based services and support. Performance outcome measures will be determined by reviewing data quarterly and/or biannually (when applicable). The data will determine the percentage of children who successfully graduated from the Wraparound program; have successfully remained in the family placement six months after graduation; and, whose families successfully use community based services and supports six months after graduation.

### Safety Program Goal and Outcome

- **Children in Wraparound shall remain safe and free of abuse and neglect.** The data collected will assess how the Wraparound process/approach applies to the following Outcome Indicators:

Children are in a safe and stable family setting while receiving and after receiving Wraparound services. Performance outcome measures will be reviewed on a quarterly basis by assessing the percentage of children who do not have another substantiated allegation of abuse within one year of starting/or graduating from Wraparound services.

Well-Being Program Goal and Outcome

- **Children in Wraparound will improve their level of functioning and overall well-being through participation in the Wraparound process/approach.** The Wraparound Process will be assessed by reviewing the data obtained for the following Outcome Indicators:

Children receiving Wraparound services will be assessed to determine that they are functioning at grade level; have improved their grade-level performance; have improved their school attendance rate; and/or have an improved status regarding any identified medical or physical concerns. The performance outcome measures will be reviewed on a quarterly basis by having the families complete a Well-being Assessment. The rate of quarterly improvement will be determined by the percentage number of children who have improved their grade-level functioning; their school attendance rate; and, their medical/physical concerns improvement as defined by the Quarterly Well-being Assessments.

At the 12-month point, in April 2007, we will provide the second report to your Board, which will include a summary of the progress that is being made by the Wraparound providers in achieving the positive outcomes for high needs children and their families.

In the interim, if you have any questions please call me, or your staff may contact Armand Montiel, Board Relations Manager at 213-351-5530.

PSP:LP:MJR:sm

Attachment

c: Chief Administrative Officer  
County Counsel  
Executive Officer, Board of Supervisors

Department of Children and Family Services  
Wraparound Case Rate Calculation of Payment

	State	County	Total
Non-Federal	1,198.80	1,798.20	2,997.00
Federal	2,397.60	3,596.40	5,994.00

<u>Non-Federal</u>	\$ 4,184.00	Paid to the Provider less 100% of placement cost
	1,810.00	Placed on MCP
	<u>\$ 5,994.00</u>	

	State	County	Total
Multi-Agency County Pool (MCP)	\$ 724.00	\$ 1,086.00	\$ 1,810.00

Example:	1 child @ \$4,184.00	\$ 4,184.00
	Less: Placement Cost	300.00
	Payment made to Provider	<u>\$ 3,884.00</u>
	Amount placed on MCP	\$ 1,810.00

<u>Federal</u>	\$ 4,184.00	Paid to the Provider less 50% of placement cost
	<u>\$ 4,184.00</u>	Placed on MCP

Example:	1 child @ \$4,184.00	\$ 4,184.00
	Less: Placement Cost	150.00
	Payment made to Provider	<u>\$ 4,034.00</u>
		50% of Placement Cost of \$300





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Director

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425 Shatto Place, Los Angeles, California 90020  
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May 4, 2007

To: Supervisor Zev Yaroslavsky, Chairman  
Supervisor Gloria Molina  
Supervisor Yvonne B. Burke  
Supervisor Don Knabe  
Supervisor Michael D. Antonovich

From: Patricia S. Ploehn, LCSW  
Director

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**APRIL 18, 2006: BOARD AGENDA ITEM #24: WRAPAROUND CONTRACTS AND KNABE AMENDMENT FOR DCFS TO REPORT BACK TO THE BOARD IN SIX AND 12 MONTHS**

This report is in response to Supervisor Knabe's oral amendment on April 18, 2006 regarding Wraparound contracts. Your Board directed the Department to submit written reports regarding contract funding, monitoring and performance measures for Wraparound contracts in October 2006 and April 2007.

On October 18, 2006, the first of these two reports was submitted regarding the Wraparound contracts, including funding. It indicated that the second report would provide your Board with a summary of the progress being made by the Wraparound providers in achieving positive outcomes for enrolled children and their families.

On May 1, 2006, the Los Angeles County Wraparound Program entered its third phase of expansion, with the addition of 27 new service providers joining the eight previously contracted providers. With this expansion in the number of providers, the Wraparound Program projected an increase in its services to eligible children/families in Los Angeles County from 644 children/families served as of August 2006 to more than 800 children/families by the end of the first contract year (April 2007). As of March 31, 2007, there were 904 children/families actively enrolled in Wraparound countywide.

**Monitoring Efforts**

The Department has completed follow-up activities regarding our administrative reviews of the Phase I and II providers. Administrative reviews of the 27 newly contracted providers began in November 2006.

*"To Enrich Lives Through Effective and Caring Service"*

As previously reported, we have partnered with the Auditor-Controller's Office in developing the Wraparound Program and Administrative Performance Measures instrument/tool that is used to complete administrative reviews and audits of the contracted agencies. To date, eight of the new providers have been reviewed. All were found to be in program and administrative compliance with the terms and conditions of their Wraparound contracts. Additionally, the Los Angeles County Auditor-Controller's Office has completed fiscal audits of five Wraparound agencies for this current Fiscal Year (FY 06/07).

The quality of the Wraparound services being provided continues to be monitored by the Interagency Screening Committees (ISC) staffed by Wraparound Liaisons from the Departments of Children and Family Services, Mental Health and Probation. The Plan of Care for each child enrolled in Wraparound is reviewed every six months by the ISC.

### **Performance Measures**

The current Wraparound contracts include specific outcome/performance measures that stem from the Department's three primary goals of permanency, safety and well-being. The contracted agencies are providing the Department with quarterly reports that capture their progress in achieving these goals and outcomes. We are pleased to report that:

- Children enrolled in Wraparound are functioning well in the domains of school, home and community, and achieve overall improved functioning as measured by the Child and Adolescent Functional Assessment Scale (CAFAS).
- Wraparound children in out-of-home care are able to return home more quickly and remain in their communities with greater frequency than non-Wraparound children.
- Children who complete the Wraparound process are less likely to re-enter the child dependency system than non-Wraparound children.

If you have any questions, please call me or your staff may contact Armand Montiel, Board Relations Manager, at (213) 351-5530.

PSP:LP  
MJR:sm

c: Chief Administrative Officer  
County Counsel  
Executive Officer, Board of Supervisors